

COVID-19 SPECTATOR CODE

IN ADDITION TO GROUND REGULATIONS



COVID-19 SPECIFIC RISKS

1. Spectators must not attend if they are suffering from Covid-19 symptoms and / or are required to self-isolate.
2. Spectators should assess the risk associated with attending, both at the point of ticket purchase, and on the day of the game, relative to their own personal circumstances, age, group size and makeup, health status and susceptibility to infection.
3. All spectators agree to adhere to requirements stipulated at the venue regarding social distancing and the movements and behaviours of spectators, including when required, the wearing of face coverings.
4. Face coverings should be worn when moving around the venue, when using the toilet facilities and when queuing for toilets / catering facilities.
5. Guidance may be changed and updated at short notice, consistent with the latest Government and Public Health England guidance.
6. Please observe respiratory etiquette - always cover your mouth if needing to cough or sneeze. Avoid hugs, high-fives and any close contact with people who are not within your social bubble. Take care when celebrating.

TICKETS AND ARRIVAL

1. Members will be given first priority to attend games but will need a ticket to gain entry.
2. Spectators have been given staggered arrival times to help with the flow in car parks and entrance gates. Please stick to your arrival time to aid this.
3. On arrival at the ground your print at home ticket will be scanned to enable entry.
4. Please also have your membership card ready to show on entry.
5. Please follow the one – way system in operation and follow the direction of stewards to your zone and block.
6. Please use the hand sanitiser stations positioned around the venue and at the entrance to each of the seating blocks.
7. When accessing your seat it may be necessary to “brush past” other spectators in your row. In this case please face away from the other spectator as you pass.
8. If you do need to leave your viewing position, wait for a time when the gangway is clear and always follow the one-way system in operation within your seating block.

SEATING & FACILITIES

1. You may only sit in the zone and block allocated to you.
2. Please DO NOT move the seats.
3. Please use the hand sanitary stations regularly. Face coverings may be required at times, consistent with the latest Public Health England guidance.
4. Catering facilities and bars will be available. Please adhere to normal social distancing measures when queuing and please return to your seats to consume food and drinks.
5. All catering outlets are cashless. Utensils and containers are all disposables.
6. Temporary toilet facilities are situated around the ground. Please take note of the maximum occupancy levels displayed at the entrances and ensure social distancing is maintained at all times when queuing and using the hand basins. Face coverings should be worn.
7. Toilets and touch points around the ground will be cleaned regularly to ensure a very high standard of cleanliness.
8. At the conclusion of the match, please remain in your seat and Stewards will advise when each block is invited to leave the ground, to ensure social distancing can be maintained as spectators leave the area.
9. Smoking and Vaping is permitted in designated areas only and is prohibited in seating areas.
10. All other ground regulations remain in force.